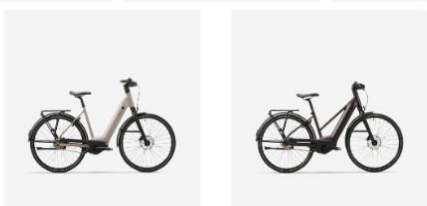


DECATHLON recalls E-actv900 LF/HF - LD920e LF - LD940e LF bikes

Name products and item codes: [E-actv900 LF](#) / [E-actv900 HF](#) / [LD920e LF](#) / [LD940e](#)



4724119 E-ACTV 900 HF SAND - L
4724120 E-ACTV 900 HF SAND - M
4724121 E-ACTV 900 HF SAND - XL
4603059 E-ACTV 900 LF DARK GREEN - L
4603058 E-ACTV 900 LF DARK GREEN - M
4603057 E-ACTV 900 LF DARK GREEN - S
4603056 E-ACTV 900 LF LIGHT GREY - L
4603055 E-ACTV 900 LF LIGHT GREY - M
4603054 E-ACTV 900 LF LIGHT GREY - S
5393864 E-LD 940 LF - L/XL
5393865 E-LD 940 LF - S/M
4429399 - E-LD 920 MF M
4429398 - E-LD 920 MF S
4855832 - E-LD 920 MF L

Sales period affected: from [01/04/2025](#) to [01/12/2025](#)

Only certain bicycles are affected:

It is necessary to check the software version of your bike's motor.

Not conformed version: 8.2

Why is this product dangerous?

The DECATHLON Cycle teams have identified a defect in the motor software of certain bikes, which may lead to a random, backward movement of the pedals during use.

What should I do?

Visit the website dedicated to this recall
<https://decathlonrecalleactv900-ld920e-ld940e.fandi.fr>

or the following QR code:

If your software version is 8.2, immediately stop using your product and return the product to your nearest DECATHLON workshop.



Remedies available to consumers

The product returned to the store can be repaired by our workshops (software update).

All information will be available:

- via the website: <https://decathlonrecalleactv900-ld920e-ld940e.fandi.fr>
- via the following QR code:



Contact

Our Customer Relations Centre is available to address any of your inquiries by WhatsApp at [+44 \(0\)748 306 8343](#) (Monday to Friday, 9 a.m. to 8 p.m., Saturday and Sunday, 9 a.m. to 6 p.m.) or by email at customer.enquiries@decathlon.com.

We appreciate your understanding and apologise for any inconvenience caused.

SPREAD THE WORD: Inform your family members and friends about this recall!