



# PRODUCT RECALL FOR SAFETY REASONS

Date : 03/19/2026

## PETZL is recalling CANYON GUIDE harnesses

Product name(s) / item code(s): PETZL Canyon Guide Harness 4329710, 4329681  
Sales period covered: April 4, 2021, to March 5, 2026

PETZL has just issued a product recall for the Canyon Guide Harnesses. As a distributor of this product and as part of our quality procedures, we are passing on this recall notice.



All procedures related to this product recall will be handled by PETZL. You can find all instructions regarding this product recall at the link below:

<https://www.petzl.com/GB/en/Sport/safety-alerts/2026-2-23/ASTRO-and-CANYON-GUIDE-harness-safety-alert-Replacement-of-the-ventral-D-ring>

## Why is this product dangerous?

Analyses conducted by PETZL reveal that these harnesses may exhibit a non-conformity that could not be identified by the test required during their previous recall. This non-compliance, combined with specific usage involving high lateral stress on the attachment point, leads to premature wear of the screws. This wear may cause the ventral D-ring pin to become loose and, consequently, cause the attachment point to open, which could result in a risk of serious or fatal injury.

## What should I do?

All ASTRO and CANYON GUIDE harnesses with a serial number lower than 23J 9999999 999 are subject to this recall (the scope is identical to that of the harnesses covered by our 2023 inspection notice). To check if you are affected by this recall, use the tool below:  
<https://script.google.com/macros/s/AKfycbwz2tkJJDdlfOKrT6jc72R9c6AK76se5PcQ2Pk-6KWCu91IRDjiunlSJ1GtvWZjFnef/exec>

## Remedies available to consumers

Contact your local Petzl customer service representative via the “Customer Service” section of the contact form to obtain the replacement kit (D-ring and screw) compatible with the adjustable lower attachment point on your harness. Petzl will send you this kit free of charge, along with the corresponding installation instructions.  
<https://www.petzl.com/GB/en/Sport/Contact?request=product-recall>

## Contact

Our customer relations centre is available to answer all your questions :  
Monday to Friday: 9 am to 6 pm / Saturday: 9 am to 12:30 pm and 1:30 pm to 5 pm.  
**Phone : 032 756 70 70 / WhatsApp : +41798736991.**

**SPREAD THE WORD:** Let your family and friends know about this recall!

Please share information about this recall, especially if you know that the recalled product has been given, loaned, or sold to someone else.

Display until : 09/2026