

Subject: **RECALL PRODUCT**

Dear user,

You have trusted us by purchasing the product: **DST 100**
We thank you for that.



Product name: DST 100
Brand: Domyos
Product reference: 8360619

We ask you to stop using this product

Thank you for the confidence you have placed in us by buying a Domyos Strap Training.

As part of our safety and quality controls and our constant dialogue with customers, the CROSS TRAINING / BODY BUILDING teams have become aware that this product does not meet our desired level of safety.

We have found that, in very rare cases, the snap hook can break and lead to a fall.

We ask you not to use the product anymore if the following corrective action hasn't been done before.

The risk may be eliminated by carrying out a simple procedure. Complete the following steps to find out all the details of this procedure:

1/ Go to the <https://www.decathlon.com.hk>

2/ You will then be able to choose between:

- repair simply the product yourself, using the method set out in the video;
- exchange it for a redesign product in your Decathlon store;
- return your product to your nearest Decathlon store and asking for a refund.

3/ Answer the survey related to this recall on the website, helping us guarantee traceability of this quality control procedure.

Our customer relations center is at your disposal to answer any questions to: [customer relations center: 5993 3727](tel:59933727)

[hours of opening: 10:30 to 22:30](#)

We thank you for your understanding and apologize for the inconvenience.

March BLOCH
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